



# UTS Futures Academy





# UTS Futures Academy

Delivering a new kind of learning that's personalised, flexible and future-focused

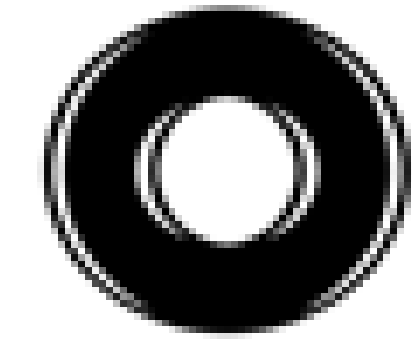
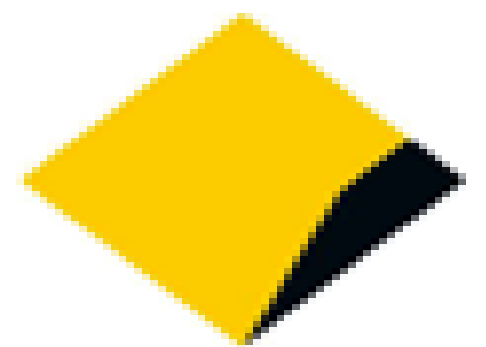
■ **Our mission** is to bring about measurable improvements in the productivity of Australian firms, the capability and wellbeing of employees and the broader society.

**Our Target Market** is large corporations in industries where automation and competitive pressures are creating demands for upskilling and reskilling in the Future of Work (FoW) skills and the outplacement of staff. That is B2B or enterprise learning

**Our approach** in the development and delivery of the UTS FA and client programs is client focused and is based on the UTS competencies in design thinking, experiential learning and digital technologies

# Target Market

The Futures Academy target market is large corporations impacted by FoW changes



Vic Police

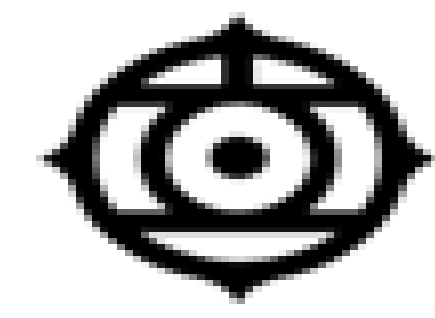
Newcrest



Gold Fields



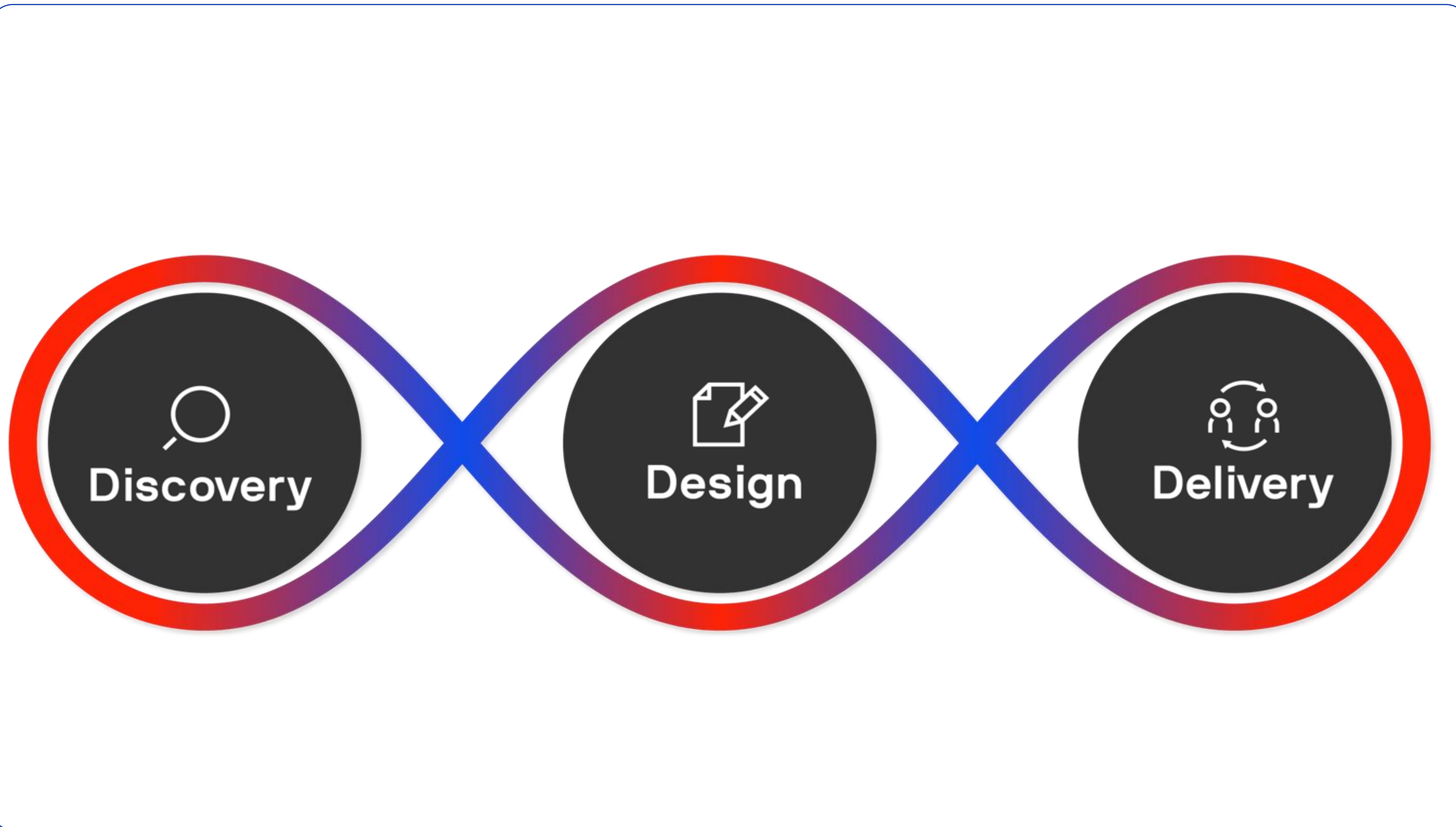
ANZ



Hitachi

# Our approach...

Starts with discovery of clients needs and continues with co-design and co-delivery of programs



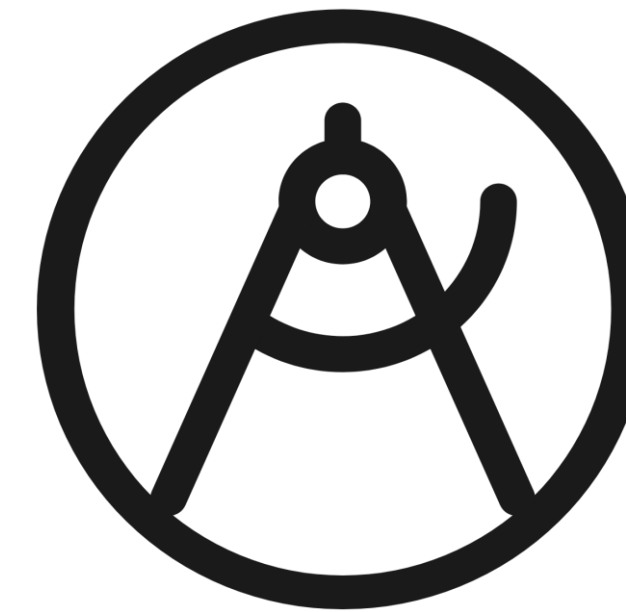
# What we offer to your organisation

Our flexible, personalised solution includes five distinct features



## Platform-based

We offer a **dynamic and scalable** platform-based solution. Learning is always on “anywhere, any time, any device”. The platform will host an **evolving ecosystem** of content and technology partners



## Customised Content

We offer up-to-date content that can be **curated, customised and credentialed** from any source within UTS and, when needed, from non UTS sources



## Intelligent Personalisation

The Platform includes a custom built ‘**learning concierge**’ that provides assessments of skill profiles, skills matching to jobs, and constant updating of skills profiles and job matches based using natural language processing and machine learning of assessments.



## Adaptive Capacity

**Adaptive capacity** has been identified as the core capability for organisations and individuals responding to the changing nature of work



# UTS Futures Academy ecosystem...

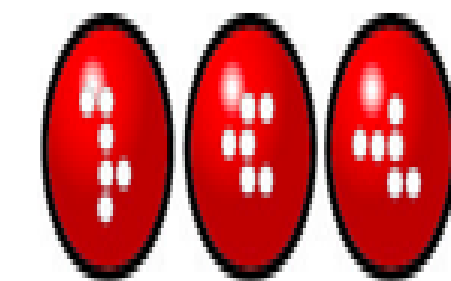
Our content and technology partners working together to deliver a new kind of enterprise skilling solution

## UTS Futures Academy



### Faculties & Units

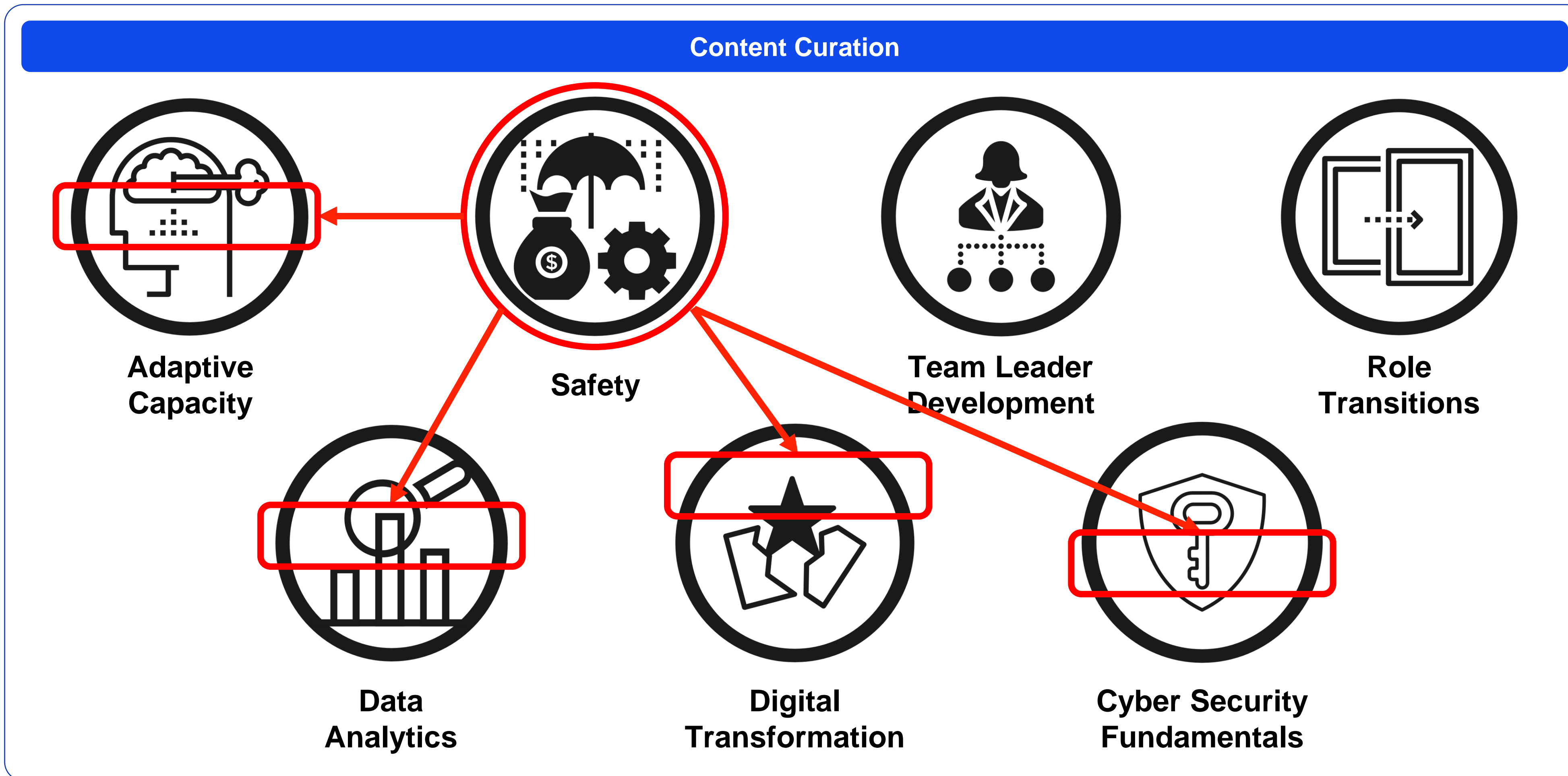
- Business
- DAB
- TDI
- FEIT
- CSJI
- IPPG
- FASS
- UTS Start Ups



Message Stick

# Our indicative content

Examples of subjects potential clients in the UTS FA target market are seeking



# Designing with people as our first priority

We designed five personas and how their experiences will be delivered through the UTS FA platform...

## Our Participant Personas



Janet Catalano

- Project Manager, 5 yrs. experience
- To be **upskilled** as a Scrum Master
- 3 years at firm
- Age: 30 yrs



Deepak Sharma

- Accountant, 10 yrs. experience
- To be **re-skilled** and **redeployed** as a Safety Lead
- 6 years at firm
- Age: 41



John Bond

- Department Manager, 25 yrs. experience
- To be **outplaced**
- 22 years at firm
- Age: 58



Natasha Long

- Business EGM Manager



Paul Monash

- HR General Manager



# Learning Journey

## Preparation

## Skilling

## Placement

Engagement

Profiling

Personalisation

Streaming

Discovery

Design

Delivery

Transition

Realisation

### Janet Catalano

Project Manager to be upskilled as a Scrum Master

### Deepak Sharma

Accountant to be reskilled and redeployed as a Risk Analyst

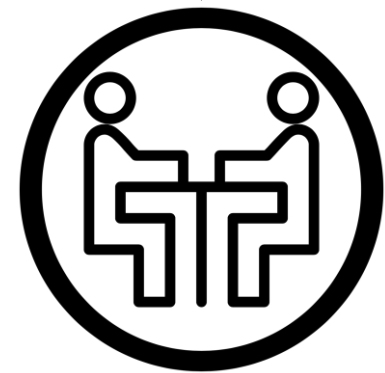
### John Bond

Branch Manager to be outplaced

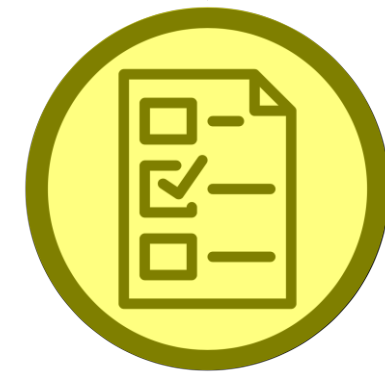
### Janet's Journey



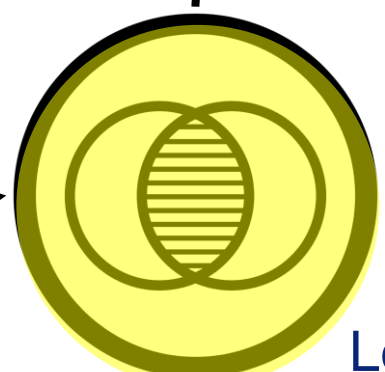
Line manager **prepares** to support Janet



Janet **meets** with manager



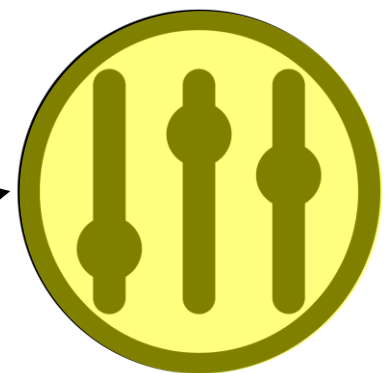
Janet **completes** skills matching tasks



Learning Concierge **compares** Janet's skills with skills required



Janet and her manager **discuss** results



Janet is **streamed** into cohorts



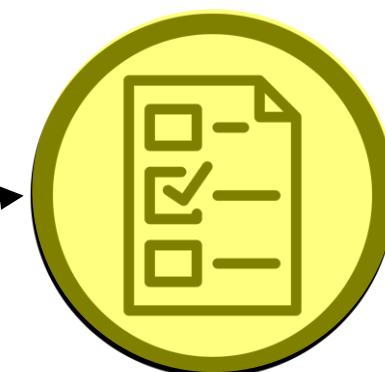
She attends an experiential **studio**



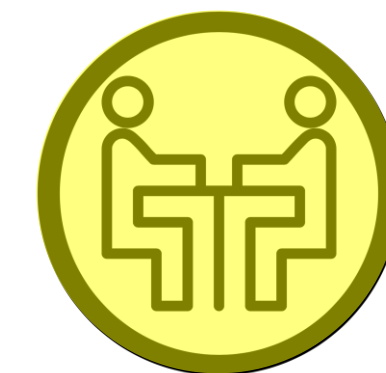
Janet completes **self-paced/ digital learning**



Janet completes **'learning as practice'**



Janet **completes** final tasks




Janet **meets** with new manager



Janet completes **assessments** to earn badges and credit points





**Janet Catalano**  
jcatalano@commbank.com

Program Progress  
**0%**

### Activities

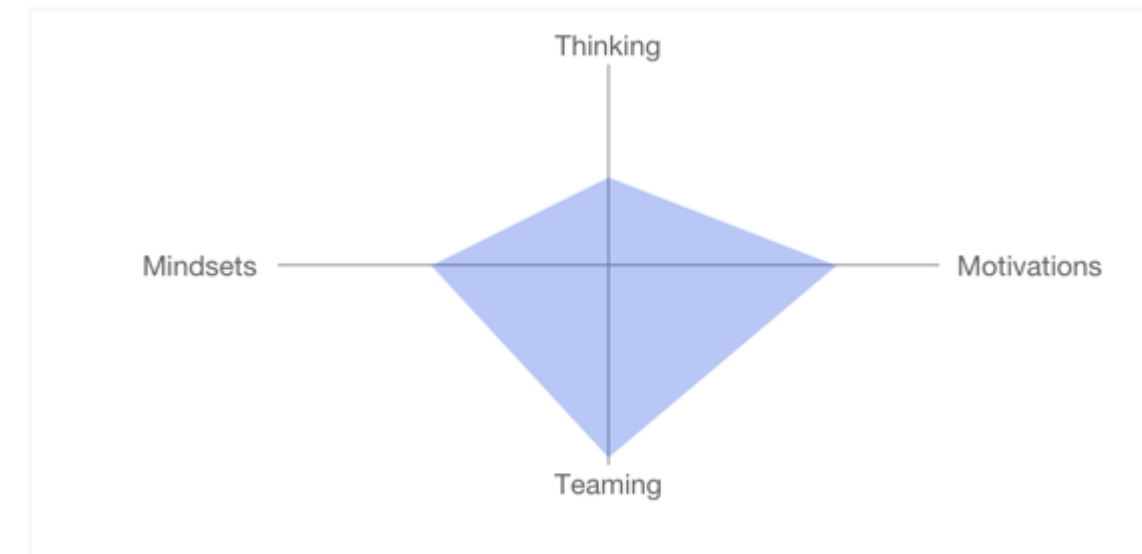
- Todo** | In-progress | Done
- Catchup with manager  
10am Today  
Time Jan 10, 2020 10:00am - 10:30am  
Location [https://cba.zoom.us/...](https://cba.zoom.us/)  
Attendees Natasha Long
- Submit Agile Attributes Quiz  
11am Today
- Career Planning  
Jan 12
- Submit Mindsets Quiz  
Jan 15

### News Feed

- Why your Agile efforts must include a strategy  
13m ago · 64,312 views
- Opportunity: Scrum Master Practice Lead  
1h ago · 30,844 views
- Why CBA's latest bank app could kill Robodebt  
2h ago · 2,312 views
- Mirvac says its Axle building at the South...  
1d ago · 33,321 views

### Adaptive Capacity

Last Assessed: 7 Days Ago



### Skills Profile

Skill	L1	L2	L3	Goal
Project Reporting	Full	Full	Full	2
Stakeholder Management	Partial	Partial	Partial	3
Resource Planning	Partial	Partial	Partial	2
Time Management & Scheduling	Partial	Partial	Partial	3
Developing and Tracking Budgets	Full	Full	Full	3
Contract Management	Full	Full	Full	3
Risk Mitigation	Full	Full	Full	2
Coaching and Team Development	Full	Full	Full	3

### Target Role

#### Scrum Master Sydney

A Scrum Master is responsible for monitoring the scrum processes and scrum meetings. He increases his team efficiency, motivates his team ensuring quality and timeliness.

#### Suggested Skills

Personal Adaptivity	Required level: 3
Your current level: 3 ✓	
User Story Writing	Required level: 3
Your current level: 1	
Systems Organization	Required level 2
Your current level: 0	

### Adaptive Modules

Last Updated: 24 hours ago

- Learning Mindsets**  
Growth mindsets and curiosity  
3 Modules
- Un-biased Judgements**  
Understanding bias and its implications  
1 Module
- Bullet Proof Problem Solving**  
A structured approach to thinking through problems  
1 Modules

### Skill Modules

- Introduction to Non-Financial Risk in Financial Services**  
Operational risk and risk culture  
7 Modules
- Digital Literacy**  
Familiarisation with digital ways of working  
6 Modules
- Traditional vs. Agile Project Management**  
What is agile project management  
5 Modules
- Agile Manifesto Principles – Part 1**  
Continuous delivery and self organised teams  
11 Modules
- Agile Manifesto Principles – Part 2**  
Regular reflection and measuring progress  
12 Modules
- Scrum Method**  
Roles, responsibilities & the definition of done  
24 Module
- Other Agile Methods**  
Kanban, Lean and Safe  
9 Modules
- Prioritisation**  
Product backlogs & methods to set priorities  
7 Modules

Next 8 Modules >





# Questions?